ROI Healthcare Solutions
HIS Overview

ROI Healthcare Solutions

We are healthcare IT consultants and professionals who help our clients use IT to improve their operations and delivery of care. We do this by advising on the best way to align strategy and implement, optimize and support systems that translate into sustainable clinical, financial and operational improvements.

Few things are more important for the success of today's healthcare organizations than finding the right healthcare IT partner. At ROI, we accelerate results and create sustainable solutions through our proven methodologies and experienced resources. We value our people and our client relationships. We're not satisfied until every client is satisfied.

Helping You Realize Return

At ROI, we strive to be a true partner with each of our clients, getting to know them, their objective and then complementing their needs by providing the right resources at the right time. Our projects range in size and complexity, but our focus is on providing our clients with the project management, application, and technical skills necessary to fully optimize their technology investments.

If your organization finds itself in the midst of an evolving list of projects and a gap in resources, we can help. ROI can provide seasoned project managers, experienced analysts, and savvy technical resources to support to all phases of your projects. Our healthcare industry and vendor expertise enable us to effectively address the tactical and strategic needs of your organization.

A Full Breadth & Depth of Services

We combine our industry and software knowledge with our project management experience and skills to support all aspects of healthcare IT initiatives.

Advise & Optimize
- Strategic IT Planning
- Legacy Application Support Planning
- IT Roadmaps
- Application Standardization

Implement
- Program & Project Management
- Implementations & Upgrades
- Workflow & Process Design
- Interface Design & Development
- Data Conversions & Migrations
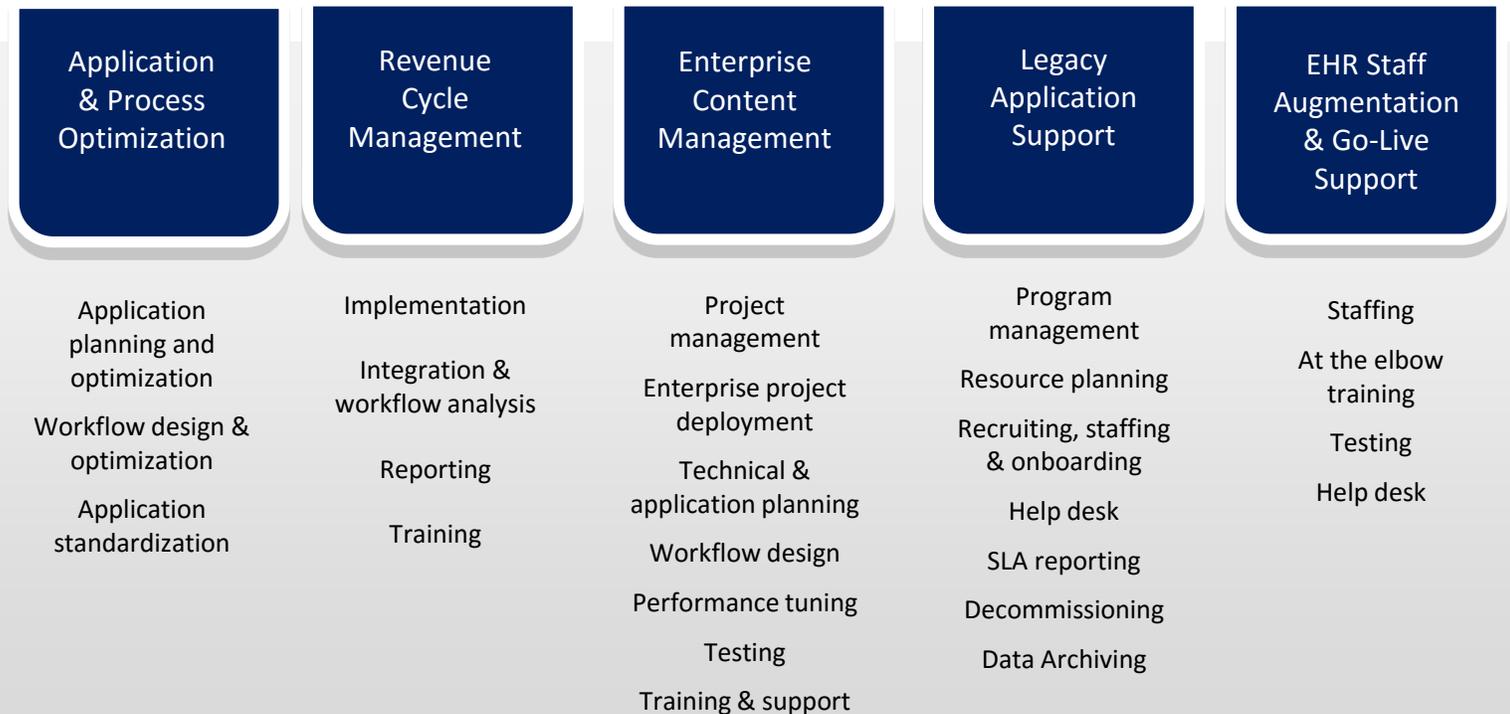- EHR Training & Go-Live Support

Staff & Support
- Interim Staffing
- Application Management Services
- Legacy Application Support
- Data Extraction & Archiving
- Application Decommission

ROI Hospital Information System Services

Today's healthcare IT landscape and the need to satisfy cost reduction and quality improvement imperatives is driving provider organizations to pursue the goal of operating with greater standardization, coordination, and integration. ROI's Hospital Information System (HIS) services are designed to support this strategy while ensuring regulatory and patient care standards are maintained.

ROI has experience with numerous HIS applications across clinical, financial and operational applications. While IT is a driver for our services, our real work happens across key clinical departments such as Lab and Health Information Management as well as business operations functions such as Patient Financial Services, Supply Chain, Finance and Human Resources. Recent engagement experience includes working with such vendors as Epic, Cerner, McKesson, RelayHealth, Allscripts, Elekta, 3M and Hyland. Key areas of focus surrounding our work with these vendor applications include:

Application & Process Optimization	Revenue Cycle Management	Enterprise Content Management	Legacy Application Support	EHR Staff Augmentation & Go-Live Support
Application planning and optimization	Implementation	Project management	Program management	Staffing
Workflow design & optimization	Integration & workflow analysis	Enterprise project deployment	Resource planning	At the elbow training
Application standardization	Reporting	Technical & application planning	Recruiting, staffing & onboarding	Testing
	Training	Workflow design	Help desk	Help desk
		Performance tuning	SLA reporting	
		Testing	Decommissioning	
		Training & support	Data Archiving	

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