Infor Consulting Services

ROI Healthcare Solutions

We are healthcare IT consultants and professionals who help our clients use IT to improve their operations and delivery of care. We do this by advising on the best way to align strategy and implement, optimize, and support systems that translate into sustainable clinical, financial and operational improvements.

Few things are more important for the success of today's healthcare organizations than finding the right healthcare IT partner. At ROI, we accelerate results and create sustainable solutions through our proven methodologies and experienced resources. We value our people and our client relationships. We're not satisfied until every client is satisfied.

Infor Expertise

Infor is the only ERP we implement and support. We have successfully completed 100's of initial implementations and upgrades, large and small. We surround our implementation services with a team of tenured consultants, proven methodologies, and expert project management capabilities.

We differentiate our firm with our detailed approach, proprietary methodologies, and commitment to delivering excellent results. We look at an ERP implementation from two facets - defining the initial strategy and plan and then implementing the plan for both short-term and long-term adoption and gain.

Our experience includes the entire Infor Lawson offering including Financial Management, Supply Chain Management, Human Capital Management, Technology, Integration, Process Automation, Business Intelligence and CloudSuite. We maintain relationships with ancillary vendors that add value to our client's implementation of Lawson such as enterprise imaging, item master cleansing, OR, pharmacy, and inventory management.

A Full Breadth & Depth of Services

We combine our industry and Infor knowledge with our project management experience and skills to support all aspects of Infor initiatives.

Advise & Optimize
- Strategic IT Planning
- Infor IT Roadmaps
- Process Optimization
- Legacy Application Support Planning

Implement
- Program & Project Management
- Implementations & Upgrades
- Workflow & Process Design
- Interface Design & Development
- Data Conversions & Migrations
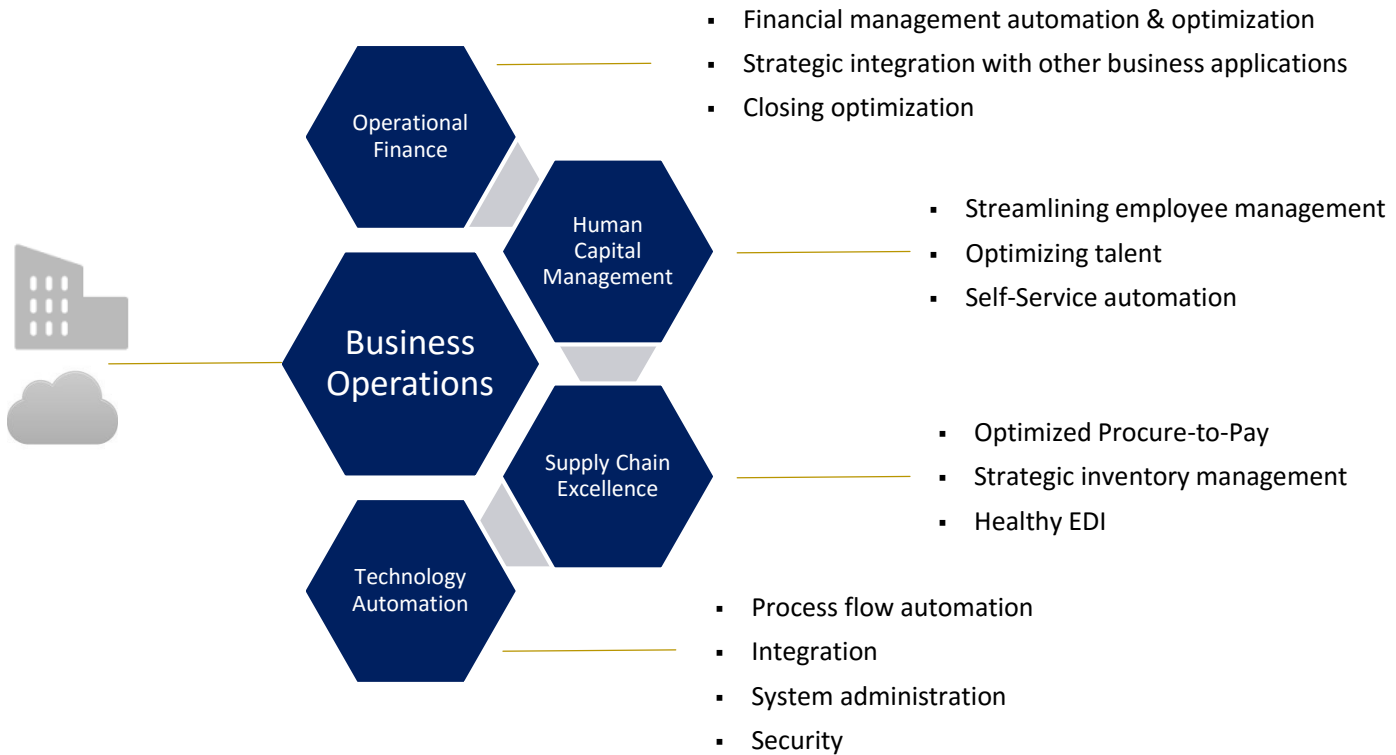- Go-Live Support

Staff & Support
- Interim IT Staffing
- System Administration
- Legacy Application Support
- Data Extraction, Retirement & Retention

Delivering Outcomes

At ROI, we strive to be a true partner with each of our clients, getting to know them, their objective and then complementing their needs by providing the right resources at the right time. Our projects range in size and complexity, but our focus is on providing advisory services, project management, and application and technical skills necessary to fully optimize the adoption and return on their technology investments.

The ROI team is a specifically chosen team of senior-level Infor and healthcare information systems professionals who bring a blend of provider, vendor and consulting backgrounds to each engagement. We have the healthcare-specific process knowledge and fresh insight to help your organization reach its potential. We are diligent, professional, accessible and accountable.

If your organization finds itself in the midst of an evolving list of projects and a gap in resources, we can help. ROI can provide seasoned project managers, experienced analysts, and savvy technical resources to support all phases of your projects. Our healthcare industry and vendor expertise enable us to effectively address the tactical and strategic needs of your technology initiatives.

Operational Finance
- Financial management automation & optimization
- Strategic integration with other business applications
- Closing optimization

Human Capital Management
- Streamlining employee management
- Optimizing talent
- Self-Service automation

Business Operations

Supply Chain Excellence
- Optimized Procure-to-Pay
- Strategic inventory management
- Healthy EDI

Technology Automation
- Process flow automation
- Integration
- System administration
- Security

Our Infor Program Certifications

CloudSuite™

Hospital & Health Systems Micro-Vertical

Extended Care

ROI and its executive management have been trusted advisors for me and gained my respect for their guidance and knowledge through the years we have used them.

- Mark B. Gilliam, SVP & CIO
RegionalCare Hospital Partners

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